



Chief Planning Officer
Fife Council
Kingdom House Kingdom Avenue
Glenrothes
KY7 5LY

01 August 2019

TIME SENSITIVE - 90 Day Consultation period end date: 30 October 2019

Dear Chief Planning Officer,

Further to our previous letter, we are writing to you as part of a formal consultation process regarding our current programme of intended public payphone removals. This letter formally starts our consultation with you and the local community.

There are currently 42 public payphones in your area which have been identified and proposed for removal by BT under the 90-day consultation process and details of these payphones are shown below.

To ensure that the local community are fully informed, we have placed consultation notices on the relevant payphones, and a sample notice is enclosed. We have also included the date we posted these notices on the payphones. The consultation period will close on 30 October 2019. Unless you contact us to agree otherwise, responses received after this date will not be accepted.

This consultation process gives your local communities the opportunity to adopt a traditional red 'heritage' phone box and make them an asset that local people can enjoy. It's really simple to do and it costs just £1 - <http://bt.com/adopt>

Overall use of payphones has declined by over 90 per cent in the last decade and the need to provide payphones for use in emergency situations is diminishing all the time, with at least 98 per cent of the UK having either 3G or 4G coverage. This is important because as long as there is network coverage, it's now possible to call the emergency services, even when there is no credit or no coverage from your own mobile provider.

You may also want to consider the recent Ofcom affordability report which found that most people do not view payphones as essential for most consumers in most circumstances -

http://stakeholders.ofcom.org.uk/binaries/research/affordability/affordability_report.pdf

On the 14th March 2006 the Office of Communications (Ofcom) published a statement following their 2005 review of universal service in the Telecommunications market, which includes a requirement for payphone provision to meet reasonable needs. Part of that statement amended our obligations with regard to the

removal of payphone service

https://www.ofcom.org.uk/data/assets/pdf_file/0021/34266/statement.pdf

As stated in Ofcom's 2005 review, it is the responsibility of the local authority to initiate its own consultation process to canvas the views of the local community. They would normally expect these consultations to involve other public organisations such as the Parish or Community councils and work within the terms of the Communications Act 2003. This means that you must be able to objectively justify your decisions.

Full guidance on the removal process can be viewed at:

<http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removals.pdf>

and a summary is available at:

http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removing_callboxes.pdf

The guidance also details the appeals process we must follow in case of unreasonable objections.

What you need to do next

Please complete and return the attached annex with your decision on each payphone.

If the decision is that the local community wish to 'adopt', please provide their contact details and we'll do the rest.

If you wish to 'object', you'll need to complete the last column with your reasons, having reviewed all of the factors set out in Annex 1 of Ofcom's guidance (see link above), and the information sent to you in our previous letter.

If the information is incomplete for any payphone in the list, then we'll assume you have no objection to its removal and also that you do not wish to adopt it.

The best way to respond to us is by email at btp.authorisation.team@bt.com. Please retain proof that the email was sent or apply a read receipt. If you would prefer to respond by post please use the following address and allow at least two days for postal delivery:

BT Payphones

pp 4th Floor Monument TE
11 – 13 Great Tower Street
London
EC3R 5AQ

You will need to obtain proof of postage from your local post office and be aware that we are unable to receive mail that requires a signature.

If you've got any questions then please get in touch with us by emailing btp.authorisation.team@bt.com.

Yours sincerely

Rick Thompson
Payphone Planning Officer

British Telecommunications plc
Registered office:
81 Newgate Street
London EC1A 7AJ
Registered in England No 1800000
www.bt.com

Please use this annex and return in this format to ensure that the telephone number of the kiosk is clearly shown.

A separate sheet can be used for further comments if required.

If you would like an electronic copy of this letter, please e mail btp.authorisation.team@bt.com

Fife

	Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
1	01333340203	PCO PCO1 MAIN STREET COLINSBURGH LEVEN	KY9 1LR	12	21/07/2019		
2	01333340225	PCO PCO1 MAIN STREET KILCONQUHAR LEVEN	KY9 1LQ	2	21/07/2019		
3	01333426342	JCTN METHILHAVEN ROAD PCO1 KIRKLAND WALK METHIL LEVEN	KY8 2AA	1	21/07/2019		
4	01334652093	PCO PCO1 FOODIEASH CUPAR	KY15 4PP	0	19/07/2019		
5	01334652289	PCO PCO1 BALGARVIE CRESCENT CUPAR	KY15 4EF	14	19/07/2019		
6	01334652540	ADJ TO 84 BONNYGATE PCO1 BONNYGATE CUPAR	KY15 4LB	310	19/07/2019		
7	01334653022	PCO PCO CUPAR ROAD CUPAR MUIR CUPAR	KY15 5RH	1	20/07/2019		
8	01334653076	PCO PCO1 BRAEHEAD CUPAR	KY15 4BG	0	19/07/2019		
9	01334654465	PCO PCO1 BLALOWAN PARK CUPAR	KY15 5EW	18	20/07/2019		
10	01334828230	PCO PCO1 HIGH STREET CERES CUPAR	KY15 5NF	102	20/07/2019		

	Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
11	01334828277	JUNC CUPAR RD PCO1 CERES ROAD CRAIGROTHIE CUPAR	KY15 5QB	0	20/07/2019		
12	01334840208	LATHOCKAR PCO LATHOCKAR ST. ANDREWS	KY16 8PF	0	20/07/2019		
13	01334840220	PCO PCO PEAT INN CUPAR	KY15 5LH	3	20/07/2019		
14	01334840263	PCO PCO RADERNIE CUPAR	KY15 5LN	0	20/07/2019		
15	01334840337	PCO PCO1 ST. ANDREWS ROAD LARGOWARD LEVEN	KY9 1HZ	1	21/07/2019		
16	01334850684	PCO PCO BLEBOCRAIGS CUPAR	KY15 5UG	0	20/07/2019		
17	01334870288	PCO PCO1 LUCKLAWHILL BALMULLO ST. ANDREWS	KY16 0BQ	0	20/07/2019		
18	01334880326	PCO PCO1 MAIN STREET KINGSBARNES ST. ANDREWS	KY16 8SZ	5	29/07/2019		
19	01337810284	PCO PCO COLLESSIE CUPAR	KY15 7RQ	0	20/07/2019		
20	01337810318	PCO PCO1 PITLESSIE ROAD BOW OF FIFE CUPAR	KY15 4NJ	0	19/07/2019		

	Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
21	01337840338	PCO PCO DEN OF LINDORES CUPAR	KY14 6HT	0	19/07/2019		
22	01337857200	PCO PCO1 SOUTH STREET FALKLAND CUPAR	KY15 7AT	1	20/07/2019		
23	01382553529	PCO PCO1 BANKNOWE DRIVE TAYPORT	DD6 9LN	1	30/07/2019		
24	01382553544	PCO PCO1 LINKSFIELD TAYPORT	DD6 9LY	3	30/07/2019		
25	01383413150	PCO PCO1 ADMIRALTY ROAD ROSYTH DUNFERMLINE	KY11 2QJ	101	19/07/2019		
26	01383620012	JUNC HENRYSON RD PCO1 GILFILLAN ROAD DUNFERMLINE	KY11 4XE	37	19/07/2019		
27	01383620013	PCO PCO1 SCOTT STREET DUNFERMLINE	KY12 9EJ	201	19/07/2019		
28	01383620093	ADJ TO BLOCK 1 BROOMHEAD DRIVE DUNFERMLINE	KY12 9DT	0	19/07/2019		
29	01383620117	JUNC TWEEDALE DRIVE PCO1 ABERDOUR ROAD DUNFERMLINE	KY11 4PD	59	19/07/2019		
30	01383620154	PCO PCO1 ABBEY VIEW DUNFERMLINE	KY11 4HA	207	19/07/2019		

	Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
31	01383623696	JUNC TOWNHILL RD PCO1 DONALD STREET DUNFERMLINE	KY12 0BY	101	19/07/2019		
32	01383830312	PCO PCO1 THE PLEASANCE KELTY	KY4 0AZ	0	29/07/2019		
33	01383850324	PCO PCO1 WARDLAW WAY OAKLEY DUNFERMLINE	KY12 9QH	0	19/07/2019		
34	01592610028	PCO BALBIRNIE STREET MARKINCH GLENROTHES	KY7 6DB	9	21/07/2019		
35	01592610049	CENTRAL AVENUE PCO1 CHURCH STREET GLENROTHES	KY7 5NQ	267	29/07/2019		
36	01592621501	JUNC COLLYDEAN WAY PCO1 PIPER DRIVE GLENROTHES	KY7 6TF	305	21/07/2019		
37	01592621505	RHYNIE ROAD PCO2 TORPHINS AVENUE GLENROTHES	KY7 6UL	26	21/07/2019		
38	01592641556	JUNC CAIRNWELL PLACE PCO1 DUNEARN DRIVE KIRKCALDY	KY2 6LE	1011	29/07/2019		
39	01592642402	PCO PCO1 HENDRY ROAD KIRKCALDY	KY2 5DA	600	29/07/2019		
40	01592652160	PCO PCO1 MAIN STREET COALTOWN OF WEMYSS KIRKCALDY	KY1 4NN	0	19/07/2019		

	Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
41	01592652167	PCO PCO1 FRANCES ROW BORELAND DYSART KIRKCALDY	KY1 2YL	1	19/07/2019		
42	01592780429	PCO PCO1 LUMPHINNANS ROAD LOCHGELLY	KY5 9AP	142	29/07/2019		

Signature:

Area: Fife